

# PROGRAM MANAGEMENT PROFESSIONAL

Managing multiple projects in a challenging environment

## COURSE OVERVIEW

The PMI-PgMP certification is designed for those who manage multiple, complex projects to achieve strategic and organizational results.

PgMP<sup>®</sup> certification is awarded to professionals who qualify in the PgMP<sup>®</sup> certification exam that is based on PMBOK<sup>®</sup> Guide—5th Edition and The Standard for Program Management 3<sup>rd</sup> Edition. This certification is valid across industries and is recognized worldwide.

Participants will receive attendance certificates upon the completion of the workshop. Participants will be awarded 30 Contact hours / Professional Development Units (PDU) hours needed to acquire the PgMP<sup>®</sup> certificate.

## COURSE OBJECTIVE

By the end of this workshop, you will be able to:

- **Identify** the steps needed to complete your exam application and meet the required criteria
- **Prepare** to pass the PMI<sup>®</sup> PgMP<sup>®</sup> certification examination
- **Navigate** the 47 processes and 12 knowledge areas of The Standard for Program Management 2nd Edition
- **Use** effective program management tools and techniques
- **Identify** and implement best practice program management governance
- **Relate** program delivery to business / strategic objectives
- **Initiate** a large-scale program to implement organizational strategy
- **Manage**, plan, execute and control a successful program consisting of multiple, related projects
- **Ensure** the realization of project and program benefits
- **Effectively** manage stakeholder relationships
- **Report** and control of programs in an effective manner that utilize best practice reporting tools
- **Analyze** methods essential for PgMP<sup>®</sup> exam success
- **Align** your program management experience with PgMP<sup>®</sup> terminology and definitions

## COURSE CONTENT

### ➤ Foundations of Program Management

- Overview of Programs and Program Management
- The Three Themes of Program Management
- The Program Life Cycle

### ➤ Defining the Program

- What Is Involved in Program Definition?
- Making the Business Case - Identifying Program Stakeholders and Developing the Stakeholder Management Plan
- Establishing Program Governance Procedures

### ➤ Initiating the Program

- What Is Program Initiation?
- Establishing a Program Governance Structure
- Authorizing Constituent Projects
- Creating the Program Team and the Program Office
- Planning for Program Benefits
- Analyzing Stakeholder Expectations

### ➤ Planning the Program

- What Is Program Planning?
- Planning for Benefits Management
- Communicating to Program Stakeholders
- The Importance of the Program Management Plan
- Scope Definition and the Program Work Breakdown Structure
- Communications Planning
- Interface and Transition Planning
- Schedule, Cost, and Resource Planning
- Quality Planning
- Risk Management Planning and Analysis
- Planning Purchases, Acquisitions, and Contracts

### ➤ Executing the Program

- What Is Program Execution?
- Executing the Program
- Performing Quality Assurance
- Acquiring and Developing the Program Team
- Managing the Procurement and Contract Process
- Distributing Program Information to Stakeholders

### ➤ Controlling the Program

- What Is Program Control?
- Monitoring Program Benefits
- Integrated Change Control
- Monitoring Program Scope and Performing Quality Control
- Controlling Program Resources, Cost, and Schedule
- Managing Program Issues and Risks
- Reporting Program Performance to Stakeholders and the Governance Board Program Contract Administration

### ➤ Closing the Program

- What Is Program Closeout?
- Closing the Program
- Closing Out Program Components
- Closing Out Program Contracts
- Managing the Program Transition Plan

## METHODOLOGY

- Learning Concepts / Presentations
- Group Discussions
- Self-Reflection and Self-Assessment

**DURATION: 4 DAYS (30 HOURS)**